

3-TIER SYSTEM

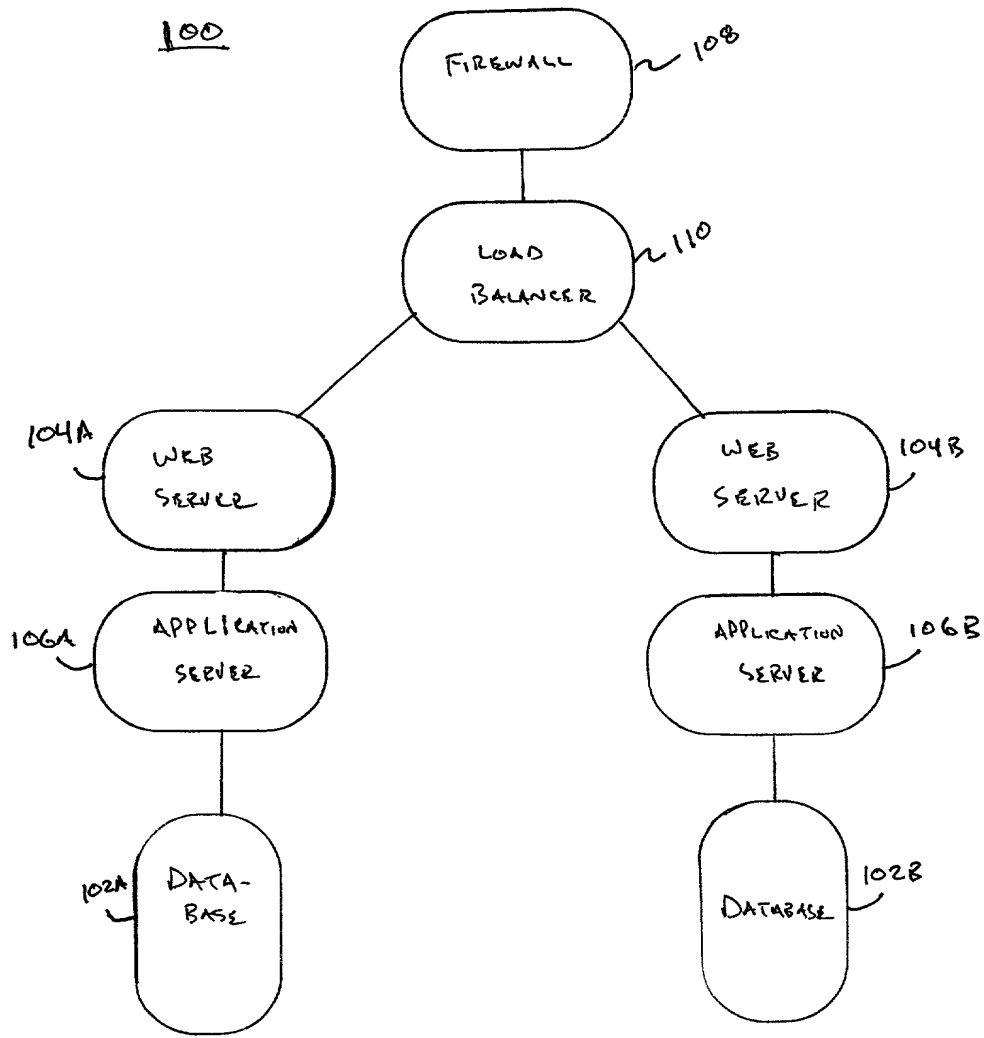


FIGURE 1

0976649.04201
FIG. 10-64999/60

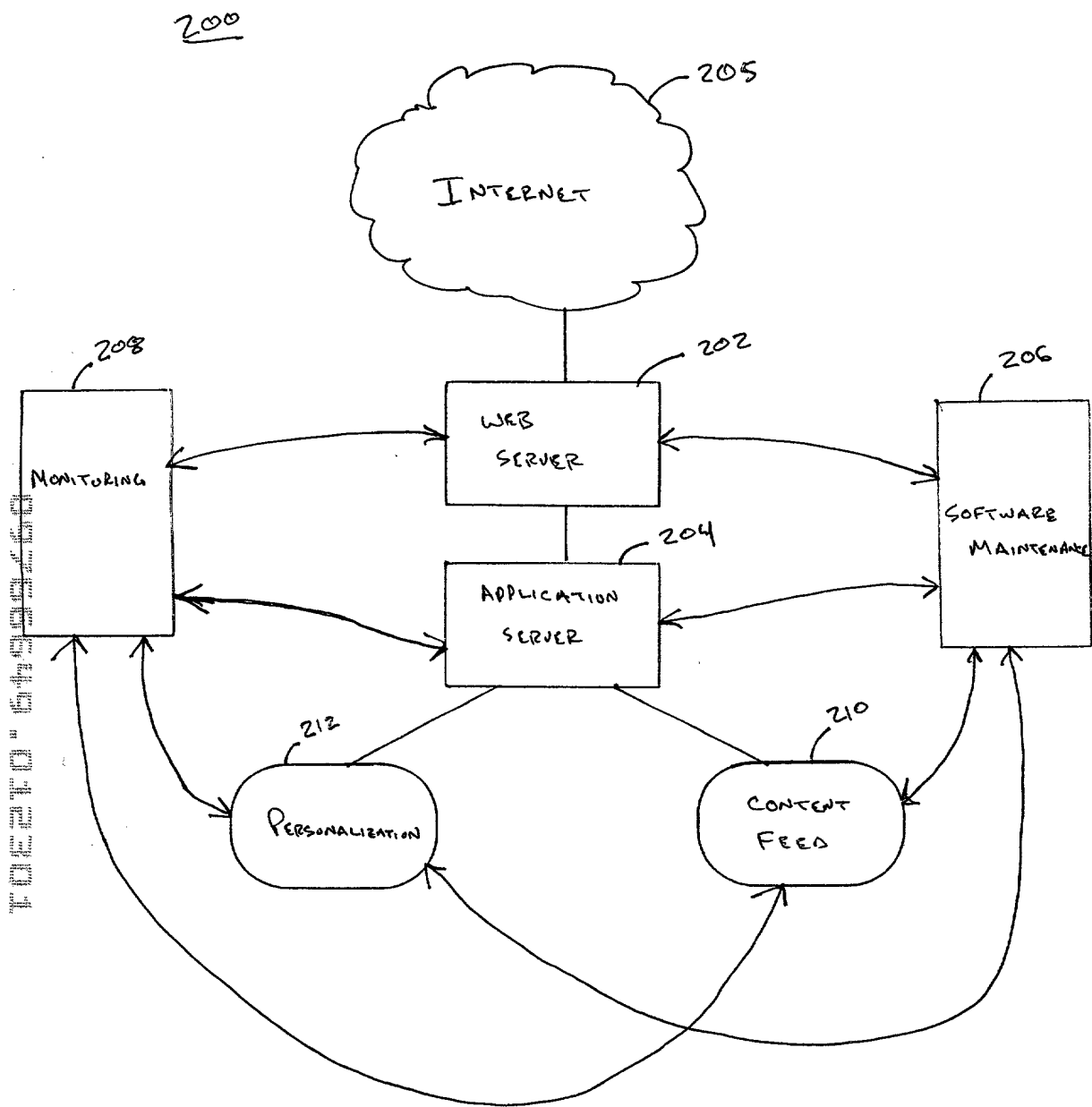


FIGURE 2

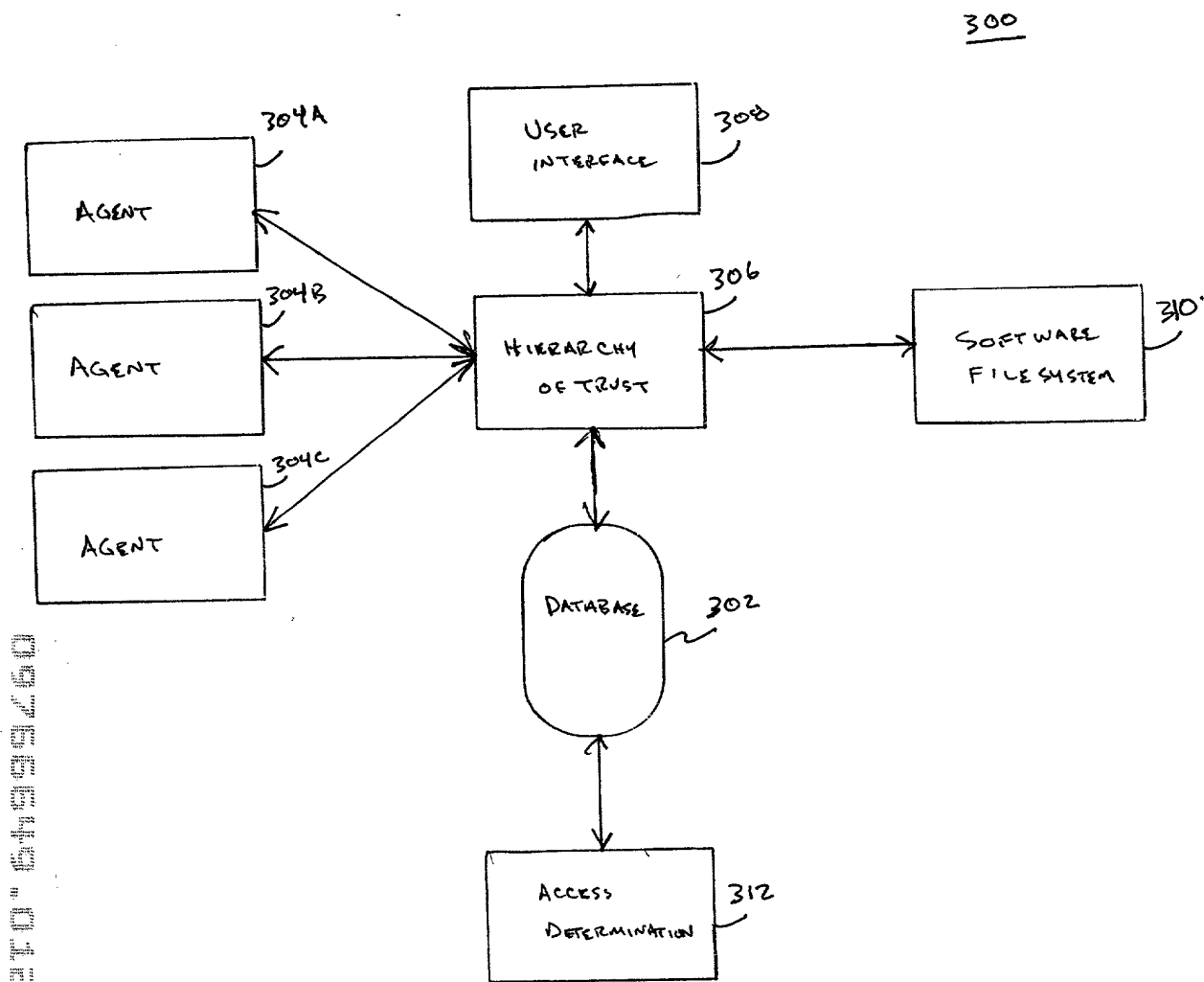


FIGURE 3

CUSTOMER ROLE PACKAGE

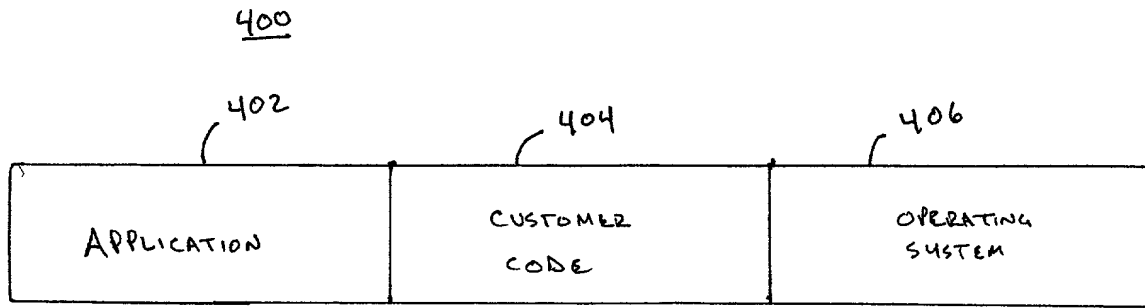


FIGURE 4

ROLE-CENTRIC MODEL

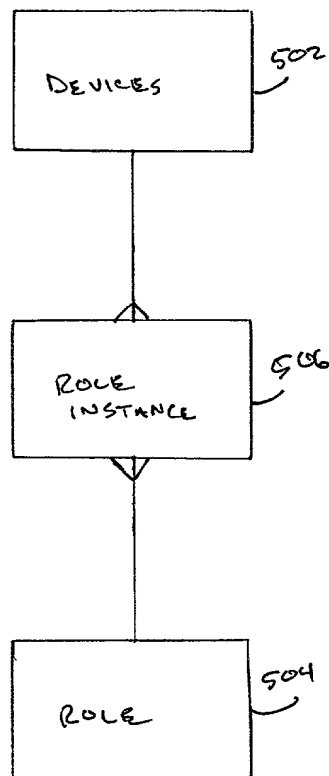


FIGURE 5

SERVICE-CENTRIC MODEL

600

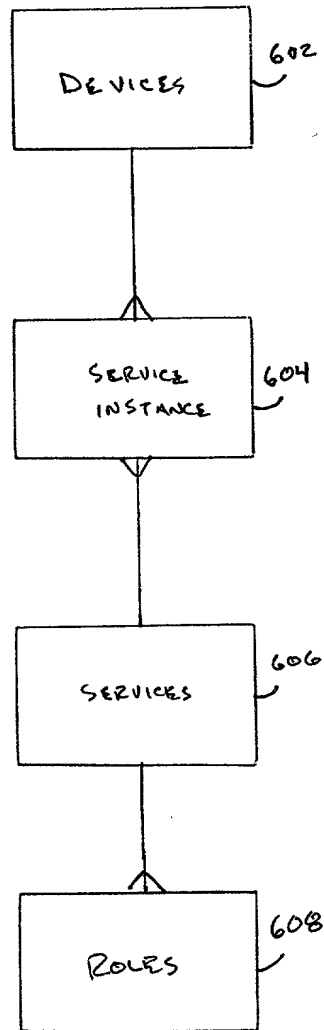


FIGURE 6

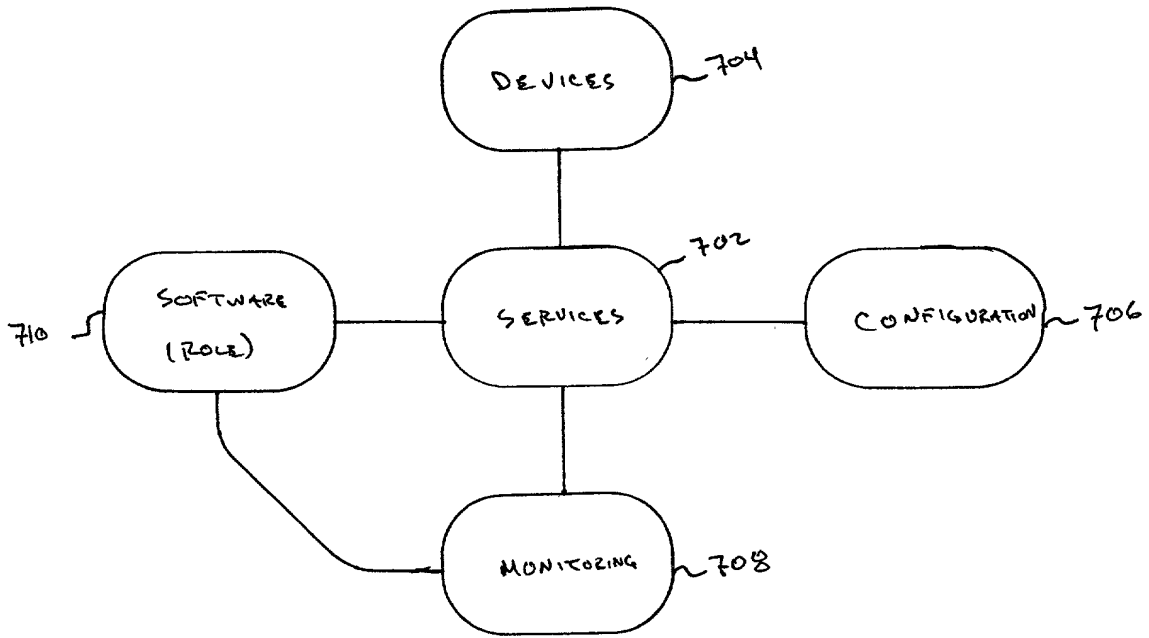


FIGURE 7

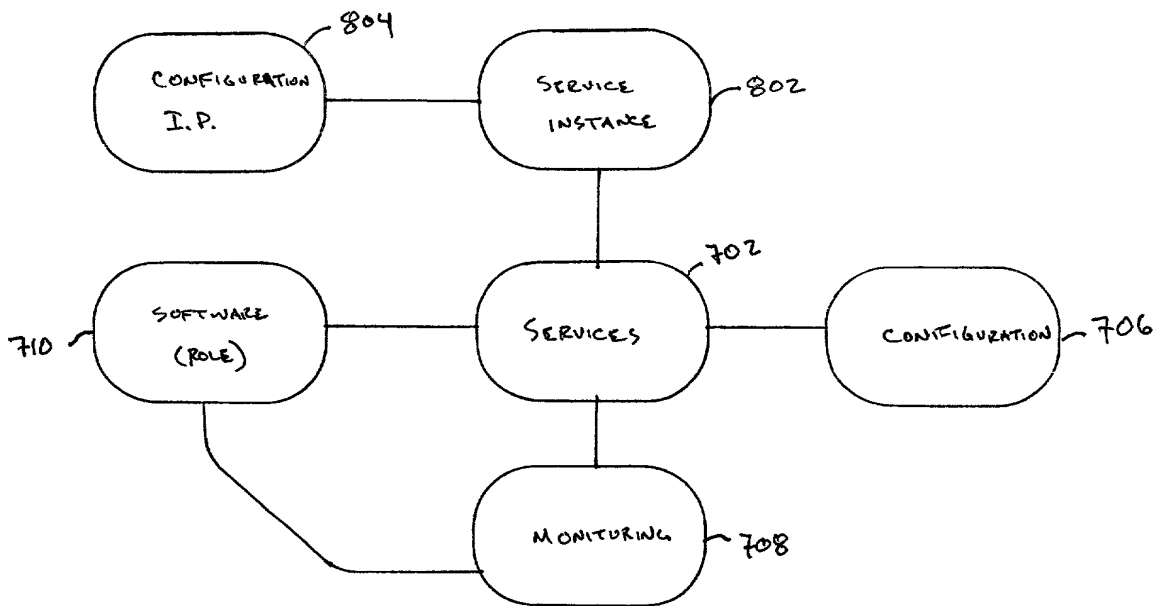


FIGURE 8

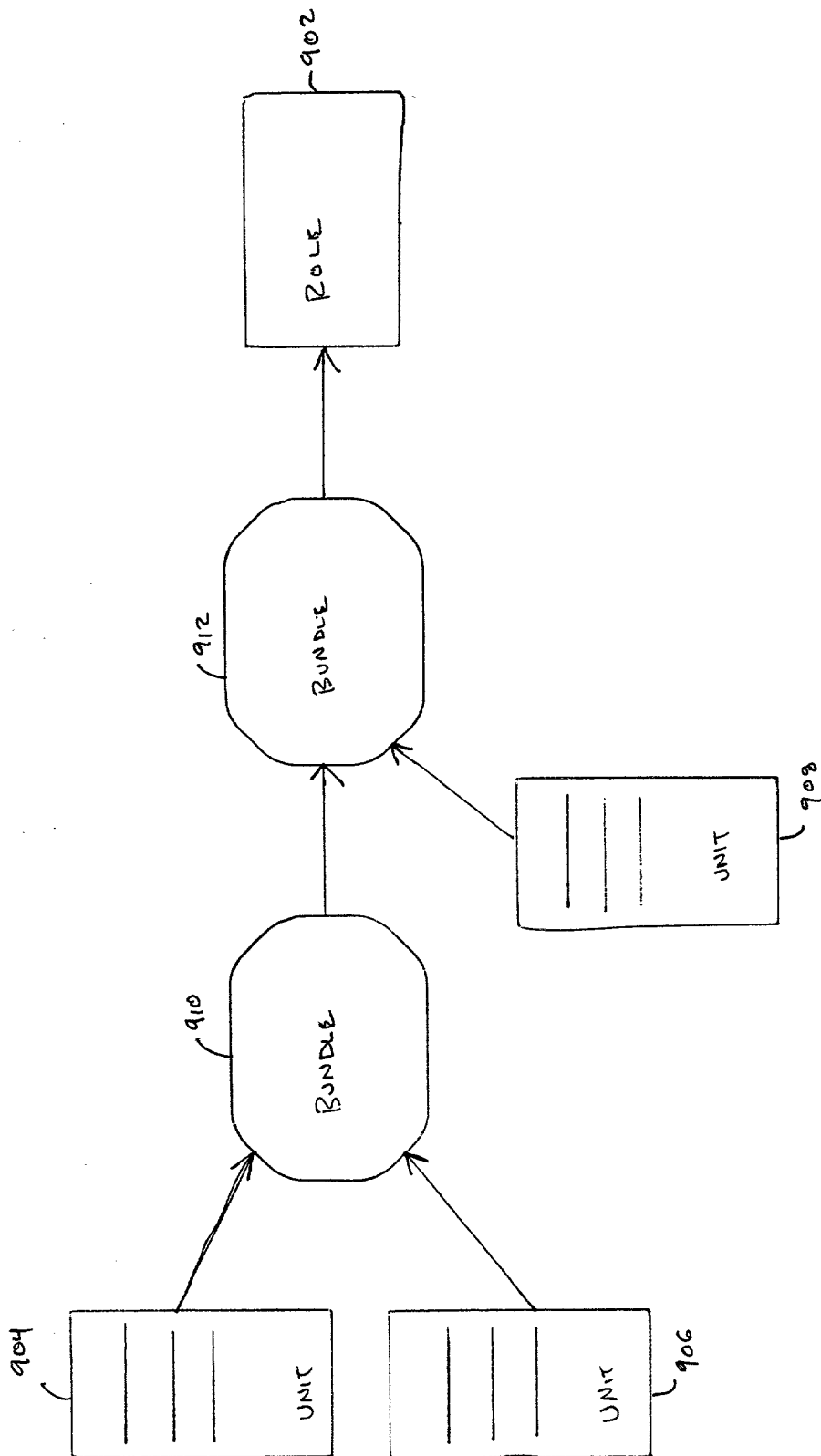


FIGURE 9

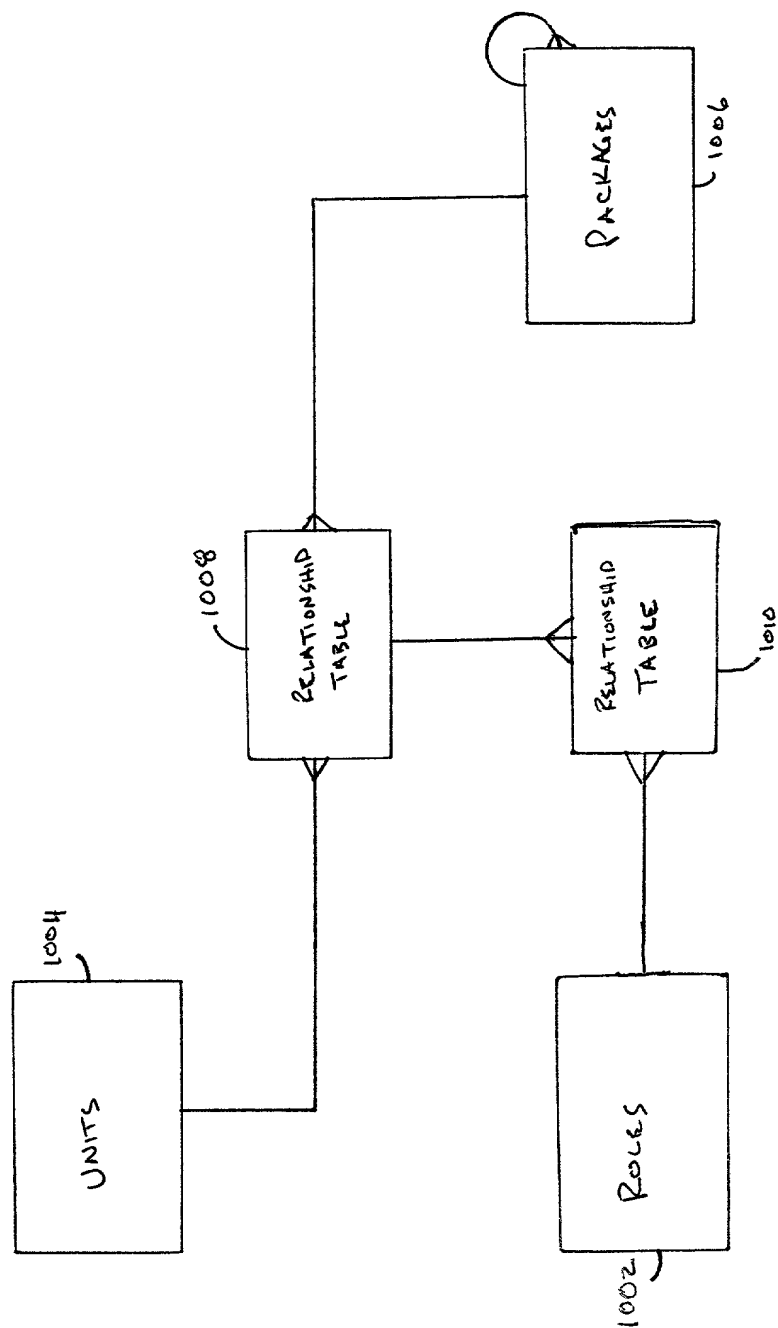
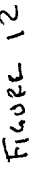


FIGURE 10



TO HARDWARE
(SEE FIGURE 15)

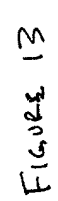
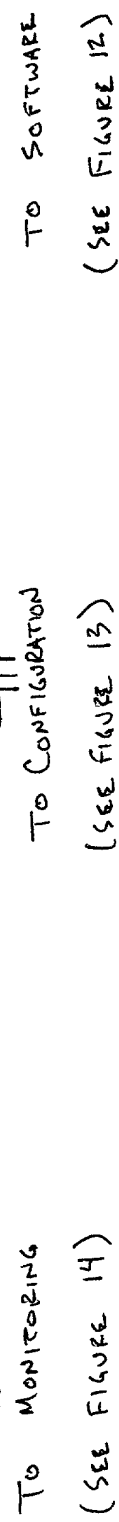


Figure 13

HARDWARE 1108



File # 15

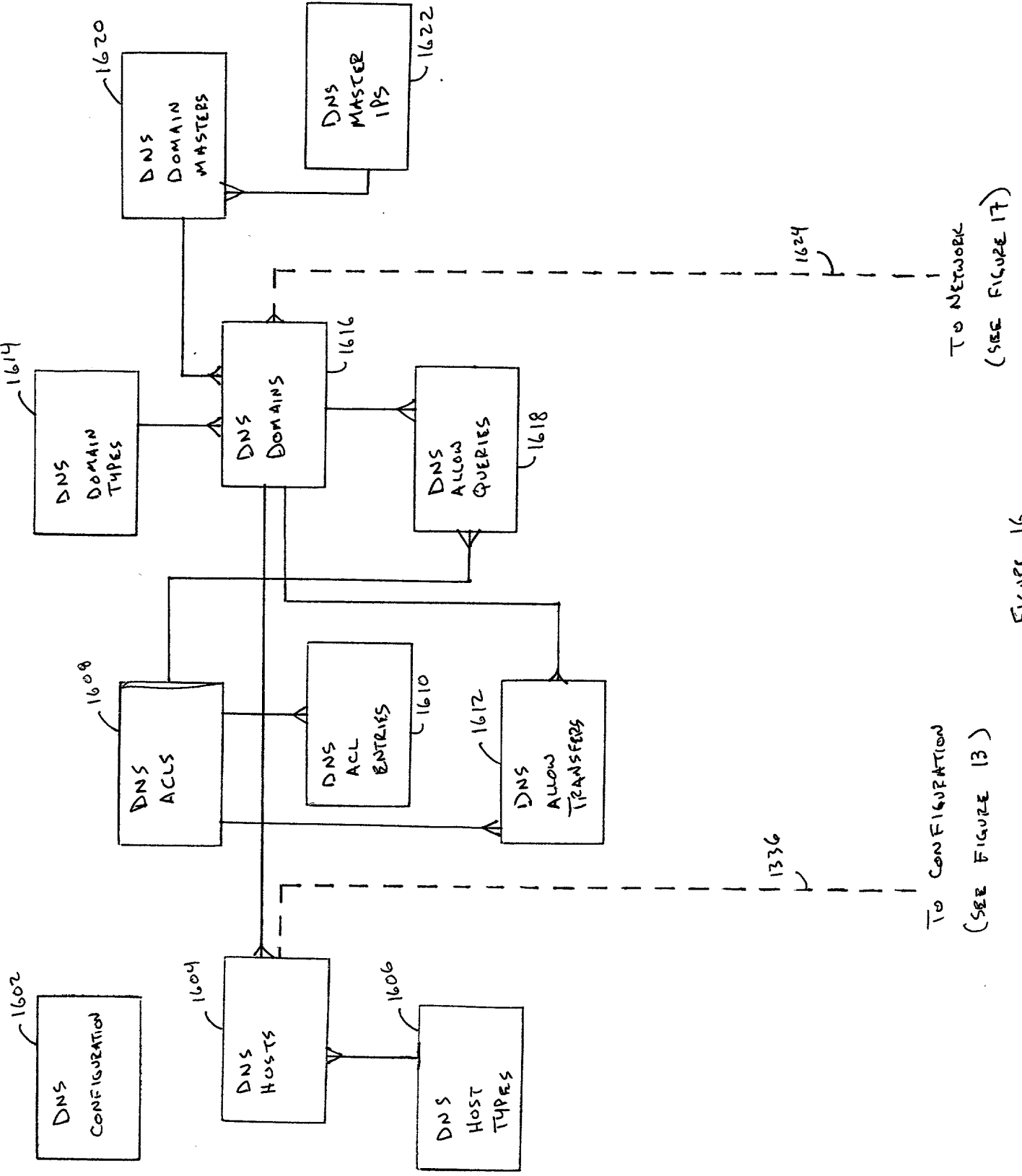
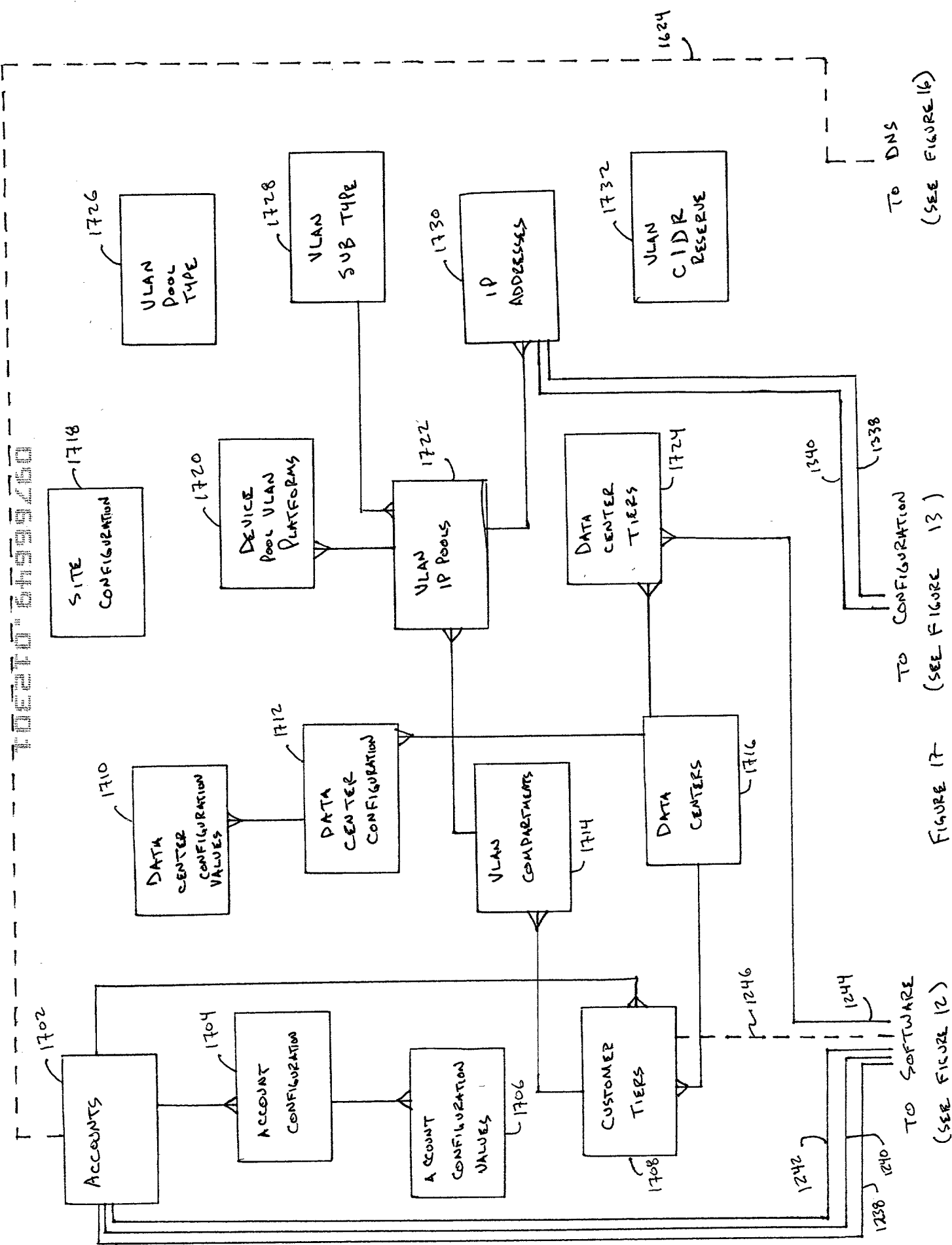


FIGURE 16

FIGURE 16



TO DNS
(SEE FIGURE 16)

TO CONFIGURATION
(SEE FIGURE 13)

TO SOFTWARE
(SEE FIGURE 12)

FIGURE 17

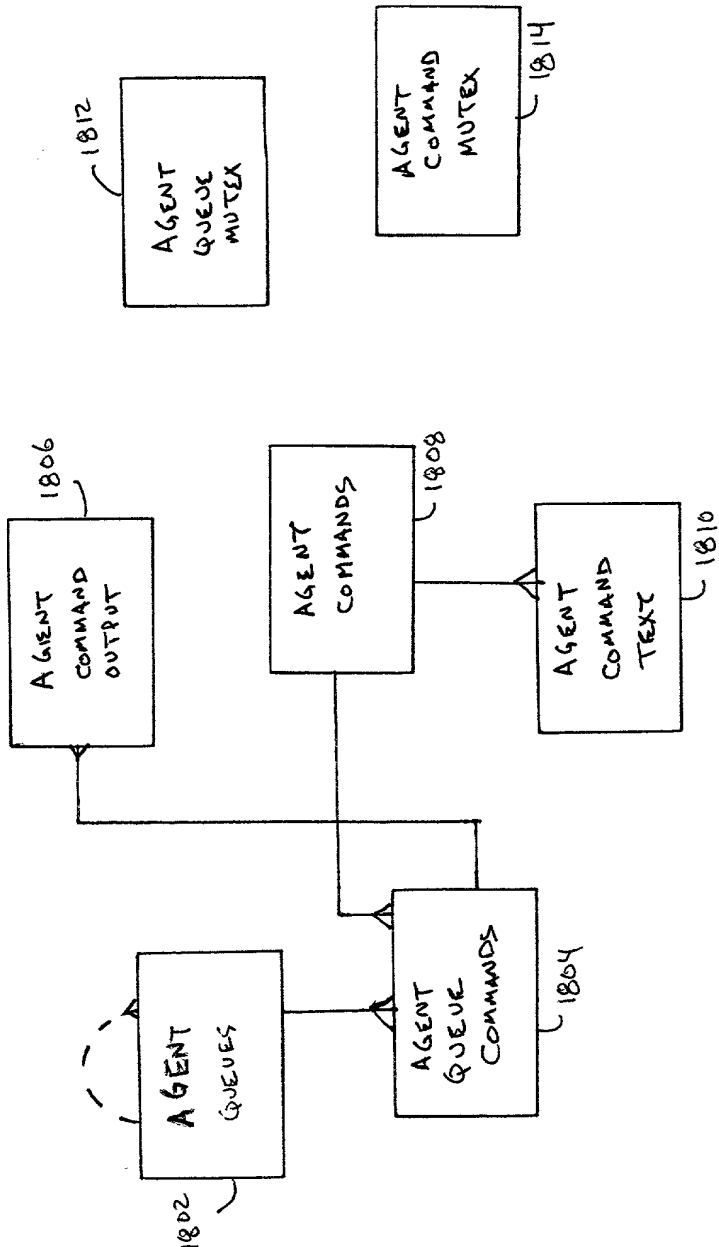


FIGURE 18